



SUPERVISOR: ECOTOURISM

Status: Fixed Term Contract (12 months)

Location: Ecotourism: Sabie Museum

Grade: C2

Reporting line: Ecotourism: Officer

Role Mandate

To provide first-line supervision and ensure the team consistently meets production targets in line with Ecotourism BOP standards

Key Accountabilities

Plan, organise, and coordinate daily operational activities.
Ensure compliance with established productivity and performance standards.
Address and resolve issues related to the installation and maintenance of water systems, including pipes, pumps, toilets, taps, and water tanks.
Monitor and control operations in alignment with Ecotourism BOP standards.
Motivate, guide, and support team members to achieve production and performance targets.
Implement corrective or disciplinary measures where performance deviations occur.
Complete the Production Control Sheet (PCS), timesheets, and all required administrative documentation accurately and timeously.
Ensure efficient and responsible use of tools, equipment, fuel, and other operational resources.
Verify that vehicle logbooks are accurately completed and submitted monthly.
Retain and reconcile fuel slips for accountability and record-keeping.
Maintain professional interactions with employees, visitors, hikers, and contractors.
Ensure huts are opened prior to use and securely locked when not in use or when hikers are not present.
Enforce adherence to all SHEQ regulations and procedures.
Conduct monthly job observations and complete corresponding checklists.
Perform daily risk assessments and lead toolbox talks before work commences.
Ensure all team members are equipped with and correctly utilise the required Personal Protective Equipment (PPE).

Minimum Requirements

- Grade 12
- Code EB or higher driver's license with PDP
- Supervisor certificate
- National Diploma in Ecotourism Management will be an added advantage
- Previous experience in supervisory role will be added advantage
- At least 1-3 years' experience within an Ecotourism environment

Leadership Competencies

- Team player
- Self-motivated
- Operational delivery
- Time management
- People management
- Production orientated

Behavioural Competencies

- Flexibility
- Reliability
- Communication
- Conflict management
- Planning and organising
- Problem solving

Technical Competencies

- Literacy
- Safety management
- Forest practices
- Quality management
- Pump operating procedures

SAFCOL Group is an equal opportunity company with the focus on gender equality and people with disabilities.

Employment Equity will be taken into consideration in terms of all appointments within SAFCOL.

Interested qualified individuals can e-mail a concise CV and must submit relevant copies of qualifications in confidence to:

Mr. Obert Mashabane, Human Capital Practitioner, obertrecruitment@safcol.co.za Tel No: 013 754 2700

Closing date: 05 February 2026

Should you not have received a response within 30 days of the closing date, please consider your application unsuccessful.